RESOURCE

## I. Complete the dialogues.

1) tell rented booked check make repeat

- Good morning! Can I help you?

- Yes, I 1) $\qquad$ a Car by phone. My name is John Brown
- Canyou 2) $\qquad$ me the booking reference, please?
- Yes, it's 586903
- One moment, please. ['ll 3) $\qquad$ the computer. I'm sorry, Mr. Brown. I Can't find your booking reference. Could you 4) $\qquad$ the number, please?
- Yes, it's 586903.
- OK, I have it. It's a Renault Espace for 10 days. Is that correct?
- Right.
- Have you ever 5) $\qquad$ a car before?
- On, no, I haven't.
- So, Can I 6) $\qquad$ a photocopy of your passport and your driving license?
- Sure.


Good afternoon! Can I help you?
Yes, 1) $\qquad$ .
OK. What kind of car would you like, sir?
Not very big - 2l $\qquad$ .

- Well, we have an economy model at 65 euros a day including insurance.
- Yes, 3) $\qquad$ .
- Very good, sir. How many days do you want to rent a venicle for?
- En... 4) $\qquad$ .
- Three days.... That's fine. Could I see your driving license, please?
- Yes, of course. 5) $\qquad$ .


## II. Make your own dialogues. Use the model.

- What type of a car would you like?
- I'd like a sedan, please.
- We have a Toyota Corolla in black.
- Can I have the silver one?
- Sure. Here are the keys to the car.
- Thanks! What time do I need to bring it back.
- By $\mathbf{3}$ o'clock in $\underline{4}$ days.
- What if I am late?
- If it's late we will charge you for another day.

Subaru Outback/ Toyota Land cruiser/ Opel Meriva white/ red/ silver/ navy blue

2/5/6/7/10....

