



Intermediate 2 – Unit 4

Let's try this exercise... change the tense if needed

Pick up- bring up – take up – look up – take after- get along – turn on – look up – give up – look after – look forward – look for – put up - sort out – cut off – get through

- 1- He _____ the garage light an hour ago.
- 2- She has _____ her boots.
- 3- He _____ golf when he retired.
- 4- We _____ Spanish very quickly when we were in Peru last year.
- 5- I _____ the words in the my dictionary before the teacher came in.
- 6- They _____ five children really well, now they are all in prestigious universities.
- 7- I have _____ sweets for 4 months.
- 8- She _____ her father, they think exactly a like.
- 9- He _____ with his sister.
- 10- Nearly everyone _____ the exam in one hour.
- 11- We _____ their cats, while they were travelling.
- 12- We couldn't _____ with the noise any longer, so we called the police.
- 13- I am _____ to the long weekend.
- 14- I am _____ my phone, can you help me!
- 15- Hello, hello? I can't hear you. I think we have been _____.
- 16- It took a couple of months to get the problem _____.

Answers

- 1- He **turned on** the garage light an hour ago.
- 2- She has **taken off** her boots.
- 3- He **took up** golf when he retired.
- 4- We **picked up** Spanish very quickly when we were in Peru last year.
- 5- I **looked up** the words in the my dictionary before the teacher came in.
- 6- They **brought up** five children really well, now they are all in prestigious universities.
- 7- I have **given up** sweets for 4 months.
- 8- She **takes after** her father, they think exactly a like.
- 9- He **gets along** with his sister.
- 10- Nearly everyone **got through** the exam in one hour.
- 11- We **looked after** their cats, while they were travelling.
- 12- We couldn't **put up** with the noise any longer, so we called the police.
- 13- I am **looking forward** to the long weekend.
- 14- I am **looking for** my phone, can you help me!
- 15- Hello, hello? I can't hear you. I think we have been **cut off**.
- 16- It took a couple of months to get the problem **sorted out**.

Rewrite these sentences using the modal verbs in parenthesis

- In some states, it is okay to get married when you're 18. (can)
- In some states it is illegal to drive a car before your turn 16. (can't)
- When you reach the age of 18, you have the right to vote. (must)
- Wearing a seat belt in the front seat of a car is mandatory. (have to)
- It is against the law to use a cell phone while driving. (can't)
- It is not necessary for young people to do military service. (don't have to)
- In many states, children are prohibited from riding their bikes without a helmet. (aren't allowed to)
- It is a rule that children in private schools wear uniforms. (have to)
- It is illegal to smoke inside a hospital. (mustn't)
- Can she bring her pet to the school picnic? (be allowed to)

Answers

- You can get married when you're 18.
- In some states, you can't drive a car until you are 16.
- You must be at least 18 to vote.
- You have to wear a seat belt in the front seat of a car.
- In some states, you can't use a cell phone while driving
- Young people don't have to do military service.
- In many states, children aren't allowed to ride a bicycle without a helmet.
- Children at private schools have to wear uniforms.
- You mustn't smoke inside a hospital.
- Is she allowed to bring her pet to the school picnic?

Let's talk about your job

- Do any of the tasks you take care of at work deal with clients or customers?
- How many times a week or day do you have to deal with your clients or customers?
- How do you handle a misunderstanding or a rude situation?

Let's listen to CD 48...Listen to four conversations

- What is each conversation about?
- Can you extract any words of request or offers?

Let's match these phrases and explain the situations they might take place in

A	B
1- It's a present. Do you think you could gift wrap it for me?	a. Diet or regular?
2- I'll give you a ride into town, if you like.	b. Go ahead. It's very stuffy in here.
3- Pump number 5. And could you give me a token for the car wash?	c. One moment. I'll have to look it up.
4- Two large cokes. Please	d. I'm sorry. It's not working today.
5- Could you show me how you did that?	e. Oh sorry, I didn't realize that you couldn't get through.
6- Would you mind moving your car?	f. Yes of course. I'll just take the tag off.
7- Would you mind if I opened the window?	g. That would be great. Could you drop me at the library?
8- Can you tell me the code for Tokyo, Please?	h. Certainly. Just go to "System Preferences" and click on displays.

1- f 2-g 3-d 4- a 5- h 6- e 7- b 8-c

Sample role play at the restaurant

Waiter: Welcome to Antico's. Here are your menus. Today's special is grilled salmon. I'll be back to take your order in a minute.

.....

Waiter: Are you ready to order?

Customer 1: I'd like the seafood spaghetti.

Waiter: And you?

Customer 2: I'll have a hamburger and fries.

Waiter: Would you like anything to drink?

Customer 1: I'll have a coke, please.

Waiter: And for you?

Customer 2: Just water, please.

Waiter: OK. So that's one seafood spaghetti, one hamburger and fries, one coke, and one water. I'll take your menus.

.....

Waiter: Here is your food. Enjoy your meal.

.....

Waiter: How was everything?

Customer 2: Delicious, thanks.

Waiter: Would you like anything for dessert?

Customer 1: No, just the bill please.

Sample role play at a clothing store

Role A: Shopper

Role B: Clerk

- **B:** Hi! Welcome to the Clothes Shop! Can I help you find anything?
- **A:** Yes, I'm looking for (*clothes item*). Where do you have them?
- **B:** They are all over there. What (*style/color*) are you looking for?
- **A:** I am looking for (*your choice*). Do you have anything like that?
- **B:** No, I'm sorry but we're all out of that. Is there anything else you may like?
- **A:** Yes. Do you have (*different clothes item*) in (*size*)?
- **B:** Yes, what color would you like?
- **A:** Do you have (*product*) in (*favorite color*)?
- **B:** Yes, how about this one/these?
- **A:** Wonderful! How much is it/are they?
- **B:** It's/They're \$49.99
- **A:** Can I pay with a MasterCard?
- **B:** Yes, we accept all major credit cards.
- **A:** Excellent, thank you!

Order the dialogue and underline the above structures (offering to help/ making a request and asking permission):

- *Sam*: thanks for fixing it. Bye!
- *Linda*: Oh, do you mind if I make a couple of copies first? It won't take long.
- *Linda*: Oh, ...would you like me to see what can I do?
- *Sam*: Oh, yes please, Could you help me to fix it?
- *Linda*: All right. I'll just lift the lid..... oh yeah, the paper's jammed, this sheet is crumpled. Look I'll just let it out... There we are. Now if I close the lid, it should be ok.
- *Sam*: Hi, Linda,
- *Sam*: Oh great, thank you very much. I've got a lot of copies to make.
- *Sam*: No, of course not.
- *Linda*: Hi Sam. Oh, Is there something wrong?
- *Linda*: Thanks... one...two. There we are. All done. It's all yours.
- *Sam*: I hope it doesn't go wrong again!
- *Linda*: yeah, so do I. Good luck. See you later.
- *Sam*: Yes, I'm trying to make some copies but I think there's a paper jam in the photocopier.

Answer

- *Sam:* Hi, Linda,
- *Linda:* Hi Sam. Oh, Is there something wrong?
- *Sam:* Yes, I'm trying to make some copies but I think there's a paper jam in the photocopier.
- *Linda:* Oh, ...would you like me to see what can I do?
- *Sam:* Oh, yes please, Could you help me to fix it?
- *Linda:* All right. I'll just lift the lid..... oh yeah, the paper's jammed, this sheet is crumpled. Look I'll just let it out... There we are. Now if I close the lid, it should be ok.
- *Sam:* Oh great, thank you very much. I've got a lot of copies to make.
- *Linda:* Oh, do you mind if I make a couple of copies first? It won't take long.
- *Sam:* No, of course not.
- *Linda:* Thanks... one...two. There we are. All done. It's all yours.
- *Sam:* I hope it doesn't go wrong again!
- *Linda:* yeah, so do I. Good luck. See you later.

Role play

Kind of role play	In a restaurant	In a clothing store	At home
Student A	You are a vegetarian customer	You want to buy a sweater	You are having a party
Student B	You are a waiter	You are the sales assistant	You are a friend, offer to help
Words to use	<ul style="list-style-type: none"> - Table by the window - Eat fish - Menu - Dessert - Ready to order - Coffee - vegetarian - The check 	<ul style="list-style-type: none"> - Help - Sweater in the window - Really suits - On sale - 70% discount - Bargain- take it - Try on – my size - Only color 	<ul style="list-style-type: none"> - Come over and help - Buy drinks, etc. on your way - While preparing food - Decorate the room, blow up balloons - Set up the music system - Choose some music - Doorbell! – let the guests in

Oral Quiz 1

- Think about a problem you once had.
- How big was this problem?
- What was your first reaction?
- Do you panic/ analyze it/ run to someone to talk and get help?
- How was it solved?